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February 13, 2007

Mail Stop RCE
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Attorney Docket No.: SBL0001US

Re: Inventors: Anil K. Annadata; Wai H. Pak; Rohit Bedi
Assignee: Siebel Systems, Inc.
Title: SYSTEM AND METHOD FOR MULTI-CHANNEL COMMUNICATION QUEUING
Application No.: 09/823,590
Filing Date: March 31, 2001
Examiner: Quynh H. Nguyen
Group Art Unit: 2642
Confirmation No.: 6841
Docket No.: SBL0001US

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard
- (2) This Transmittal Letter [1 page, in duplicate]
- (3) Request for Continued Examination (RCE) [1 page, in duplicate]
- (4) Amendment and Remarks Accompanying RCE [9 pages]



No additional fee is required.



The fee has been calculated as shown below:

CLAIMS AS AMENDED

	Claims Remaining <u>After Amendment</u>		Highest No. Previously <u>Paid For</u>		Present <u>Extra</u>	<u>Rate</u>		Additional <u>Fee</u>
Total Claims	20	Minus	20	=	0	x \$50.00	\$	0.00
Independent Claims	3	Minus	3	=	0	x \$200.00	\$	0.00
<input type="checkbox"/>	Fee of _____ for the first filing of one or more multiple dependent claims per application						\$	
<input checked="" type="checkbox"/>	Fee for Request for Continued Examination (RCE)						\$	790.00
<u>Total additional fee for this Amendment:</u>							\$	<u>790.00</u>
<input checked="" type="checkbox"/>	Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.							
<input checked="" type="checkbox"/>	Please charge our Deposit Account No. 502306 in the amount of						\$	<u>790.00</u>
<input checked="" type="checkbox"/>	Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.							
Total:							\$	<u>790.00</u>

I hereby certify that this correspondence is being deposited with
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P. O. Box 1450, Alexandria, Virginia, 22313-1450, on
February 13, 2007.

Attorney for Applicant

2/13/07
Date of Signature

Respectfully submitted,

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